

We act for
human progress,
protecting
what matters



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Thomas Buberl

AXA CEO

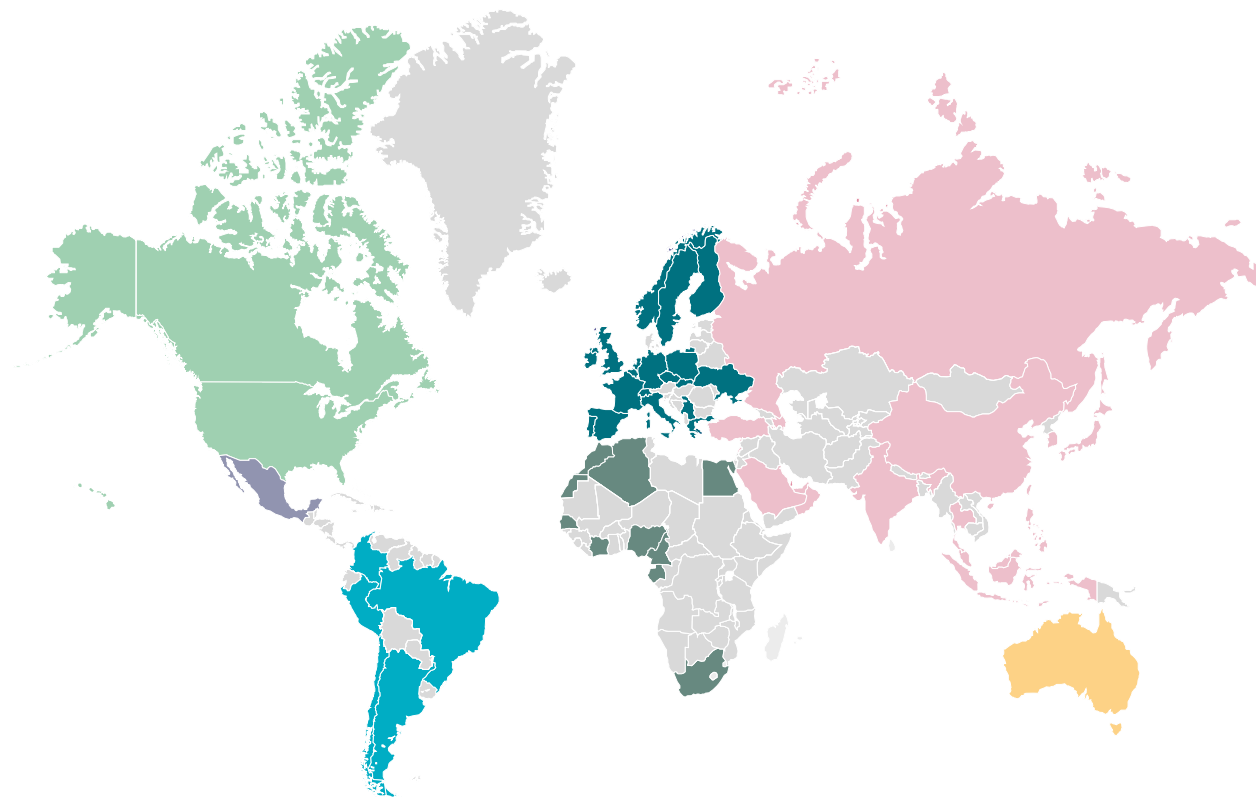


At AXA our main purpose is:
We act for human progress, protecting what
matters

 **Know You Can**

AXA in the world

AXA brand is a trust reference for our customers and a differential value for our strategic allies, in all markets where we are present.



More than
108 millions
of clients

€**97bn**
in income

57
countries

160 thousand
employees

AXA COLPATRIA

in Colombia

AXA COLPATRIA is the union between one of the most important insurance companies worldwide, AXA, and Seguros Colpatria, a company with extensive experience in the Colombian market.

1955

Colombiana de Capitalización is born.

1959

Seguros de vida y Seguros Generales Colpatria is born.

1982

Salud Colpatria is born.

1995

Colpatria EPS y ARP Colpatria are born.

2009

Firts Centro de Especialistas Médicos is open (90th Street).

2013

Finanseguro is born.

2012

VIP Clinic acquisition. Nixus Capital Humano is born.

2011

Centro de Especialistas Médicos Alsacia opening.

2010

Participation in Emermédica.



2014

AXA COLPATRIA joint venture.

2015 - 2016

Centros de Especialistas Médicos Santa Barbara and Bucaramanga opening.

2018

Emermédica acquisition.

AXA COLPATRIA has become a **progress, strength and support** symbol thanks to its commitment to improving Colombians life quality by providing them protection, health, prevention and savings and investment opportunities.

Presence in **23** cities

\$2.4

COP Billions
in premiums

More than
2.7
millions of
customers*

More than
3.200
employees

66
years of
experience

* Client: defined as who has the decision purchase and pay the insurance and / or health contract.

- | | | | |
|--------------------|-----------------------|---------------------------|-------------------|
| 1. Armenia (Fr) | 7. Cartagena | 13. Montería | 19. Riohacha |
| 2. Barrancabermeja | 8. Cúcuta | 14. Neiva | 20. Santa Marta |
| 3. Barranquilla | 9. Floridablanca (Fr) | 15. Palmira (Fr) | 21. Tunja |
| 4. Bogotá | 10. Ibagué | 16. Poblado Medellín (Fr) | 22. Valledupar |
| 5. Bucaramanga | 11. Manizales | 17. Pasto | 23. Villavicencio |
| 6. Cali | 12. Medellín | 18. Pereira | |

Fr: Franchise • Source: AXA COLPATRIA internal figures in local view as of Dec. 2020

** Includes ARL affiliates.

Organizational

structure





Portfolio for companies



Property Insurance

- Fire.
- Oil exploration and production.
- Machinery breakage.
- Electronic facilities and equipment for weak current.
- All risk material damage.
- Subtraction.
- Mobile phone equipment.



Boat Insurance

- Yachts and pleasure boats.
- Hull navigation and port risks.



Insurance for SMEs (modular products)

- Common Area Co-properties.
- Safe SME.



Transportation Insurance

- Automatic and specific transport of goods
- All Risks: Load Generators / Logistic Operators / Freight Agents.
- Automatic and specific transport of goods
- Named Risks: Freight Carriers.
- Automatic Securities Transport.
 - Our transportation policies are accompanied by a complete AXA COLPATRIA AAA risks administration.



Engineering Insurance

- All risk civil works completed.
- All risk assembly.
- All construction risk.
- Mobile equipment and machinery from contractors.



Civil Liability Insurance

- General non-contractual for companies.
- Decrees.
- Directors and administrators.
- Public servers.
- Professional.
- Correlates to construction and compliance.
- Family.
- Port.



Management Insurance, Infidelity and Financial Risks

- Global management for state entities.
- Global commercial management.
- Infidelity and financial risks for financial entities.
- Infidelity and financial risks for the sector real.



Compliance Insurance

- Public entities with private regime of hiring.
- In favor of public service entities.
- Unique guarantee.
- ANI State contracts.
- In favor of the bank of the republic.
- In favor of individuals.
- Legal provisions



Agricultural Insurance

- Harvest by yield index.

Portfolio for companies



Auto insurance

- Cars
- Motorcycles
- Taxis
- Heavy Cars
- Customized RC
- SOAT



Life insurances

- Future Plan Today
- Life to my Measure
- Life to my Measure Debtor



Home Insurance

- Traditional Home
- Home 360
- Instant Safe Home



Health Plans

- Dental Plan
- Prepaid medicine
- Outpatient Plan
- Ideal Health Policy
- Emergency
- Policies covered



Others

- Personal accidents
- Debtor Group Life
- Integral protection to Cardholders
- Unemployment
- Civil Liability for Directors and Administrators



AXA COLPATRIA

Seguros Generales S.A.

AXA COLPATRIA Seguros S.A. currently has more than **1.248.000** insured through its different insurance programs and products.

AXA COLPATRIA Seguros S.A. is a company focused on serving the market of people, small companies, corporations and the State sector. This approach has allowed it to concentrate its production on strategic lines of motor, fire, and Civil Liability and in insurance products for home, Joint Ownership, SMEs, All Risks Construction, Assembly, Transportation and Compliance.

Figures cut to May 2021.



AXA COLPATRIA

Seguros de Vida S.A.

Currently **AXA COLPATRIA Seguros de Vida S.A.** has more than **54.000*** clients through its different products.

AXA COLPATRIA Seguros de Vida S.A. has a wide and diversified portfolio, integrated, among others, by Group Life Insurance, Individual Life, and Educational Insurance, aimed to protect colombian families.

- Plan Futuro Hoy
- Vida Grupo Plan Familia
- Vida Grupo Deudor
- Vida a mi Medida
- Vida a mi Medida Deudor
- Vida Grupo

Figures cut to May 2021.

* Excluding HyC and ARL customers.



AXA COLPATRIA

ARL

ARL AXA COLPATRIA currently has **39.962** companies and **1.639.970** workers affiliated, attended by **745** direct employees.

Solid company with national coverage and own human and technical infrastructure, that allows guarantee quality of service to all affiliates companies.

ARL AXA COLPATRIA has adopted as a work philosophy, to increase the productivity of its client companies within a concept that exceeds the standards contemplated in the General System of Occupational Risks, constituting an original management approach, based on the implementation of "Productivity Model".

Figures cut to May 2021.

The best ally to protect your employees


GAREC


Group for support and response to emergencies and high-risk tasks


Interdisciplinary work team that seeks to create awareness in affiliated companies and community in general about prevention, preparation and/or emergencies care, as well as in the execution of high-risk tasks, through counseling, training and coaching.





Services

 Prevention, preparation and response plan to face emergencies and contingencies.

 Emergency operating committee with an emphasis on administration emergency (SCI).


 APRE vulnerability analysis (Analysis and Prioritization of Risks for emergencies).

 Mutual Help Plan P.A.M. and Mutual Help Committee C.A.M.


 Family emergency plan.


 Emergency brigades establishment.

 Complementary workshops for emergency brigades.

 Extramural training on tracks, simulacrum and Olympics.

 Specialized counseling center.

 Contingency plans, training and procedures for prevention and response to COVID-19 events.

 Safety management programs for work at heights and confined spaces.

Presence in main cities
of the country.

Internal units benefits

- They are the largest generators of activities in ARL.
- Interdisciplinary team.

The best ally to protect your employees

USEG

Specialized preventive management services unit.

Specialized consultants team with the knowledge and technique experience to provide advisory services to structure strategies aimed to reduce accident rate and promoting health, with a focus on ergonomics, hygiene and industrial safety.



Services



Musculoskeletal disorders prevention through vigilance systems implementation advisory.



Support in the implementation of strategies to prevent musculoskeletal disorder and production processes optimization.



Assessment of risks due to physical and chemical agents through hygienic measurements.



Direction in the execution of activities that are part of the basic legal plan in SST.



Advice on implementation of programs that allow detect, eliminate and control the dangerous agents that could be harmful to the workers' health.

National coverage
virtually.

Internal units benefits

- Experience in all sectors.
- Highly qualified team aligned with ARL service standards.

The best ally to protect your employees



We are an AXA COLPATRIA Group company, dedicated to support enterprises in the search and strengthening of competitive advantages, and to solve organizational problems, through specialized, expert and close consulting service.



Services



Legal advice.



Advice and consultancy in the execution of programs to prevent psychosocial dangers.



Organizational development consultancy.



Integrated Management Systems consultancy.



Advice on strategic road safety plans.



Specialized counseling in preventive and occupational medicine programs.



Advice on the implementation of vigilance systems.



Specialized consultancy in emergency management.



Playful pedagogy strategies.



Advice and certified training in work at heights, height track certified by Icontec and by the Ministry of Labor.



Industrial safety advisory basic and specialized.



Advice on public risk management.

More than 300 specialized professionals at the national level.

Benefits in internal units

- Experience in all sectors.
- Highly qualified team aligned with ARL service standards.



AXA COLPATRIA

Health

We currently have more than **580 thousand MPP and Emermédica** affiliated customers.

Our offer in health has a wide portfolio of products designed and focused on the well-being and health of Colombian families.

- Fesalud Plus Plan
- Original Plus Plan
- Alternate Covered Plan
- Ideal Health Policy
- Vital Health
- Outpatient Plan
- Dental Plan
- Emermedica

Figures cut to May 2021.

Health infrastructure

Medical Specialist Centers

In our Medical Specialists Centers we offer access to general and specialized medicine consultation to all our health plans users.

Bogotá

Santa Bárbara

Avenue Street 116 No. 23 - 06

Premises 101 and 102.

Phone: 746 1624

Appointment assignment: 605 5800 - 705 1700

Hours of Operation

Monday to friday from 6:00 a.m. at 7:00 p.m.

Saturdays 6:00 a.m. at 2:00 p.m.

Taking laboratory samples

Monday to Saturday from 6:00 a.m. to 10:00 a.m.

Chicó

Transversal 23 No. 95 - 53, 8th floor

Ecoteck 95 Building

Phone: 756 7063

Appointment assignment: 605 5800 - 705 1700

Hours of Operation

Monday to friday from 6:00 a.m. at 7:00 p.m.

Saturdays 6:00 a.m. at 1:00 p.m.

Taking laboratory samples

Monday to Saturday from 6:00 a.m. to 10:00 a.m.

B/manga

Race 34 No. 51 - 17

Appointment assignment: (7) 697 7877

or 01 8000 515 750

(Option 2 - Option 1 and Option 2).

Hours of Operation

Monday to friday from 6:00 a.m. at 7:00 p.m.

Saturdays 6:00 a.m. at 2:00 p.m.

Taking laboratory samples

Monday to Saturday from 6:00 a.m. to 11:00 a.m.

In all our Specialist Centers you find, among others, medical services for:

- Minor procedures.
- Diagnostic cardiology exams and radiology.
- Vigestive endoscopy.
- Vaccination.
- Physiotherapy.
- Taking laboratory samples.





We provide **level II and III surgical care complexity** and we offer surgery programs of emergency and ambulatory surgery, both elective and hospital, in the following surgical specialties:

- General surgery (abdominal surgery and bariatric surgery laparoscopic).
- Plastic, aesthetic and reconstructive surgery.
- Maxillofacial surgery.
- Chest surgery (laparoscopic surgery).
- Neurosurgery.
- Otorhinolaryngology.
- Orthopedics.
- Urology (cystoscopy and laparoscopic urology, transurethral resections of the prostate).

Emergency service without payment of voucher for health users of AXA COLPATRIA.

With recognition in the Institution category Accredited in Health, with International endorsement of ISQua.

Street 97 N° 23 - 10 • PBX: 745 2727 • Bogotá.

Contact us in:
servicioalusuario@miclinicavip.com
www.miclinicavip.com

Medical care

pre-hospital



Company with more than 30 years of experience in Colombia, providing Health at home services, focused on medical care via teleconsultation and face-to-face.

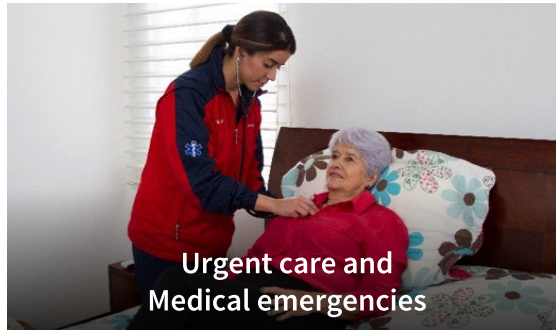
We save and care lives 24 hours a day through a medical team committed with the serve, attention and security that our patients requires.

- Plans:
- Comprehensive Emergency Plan.
 - Emergency Employee Preferential Plan.
 - Emergency Protected Area.

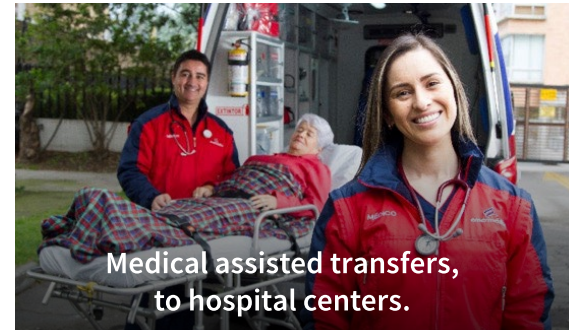
Services



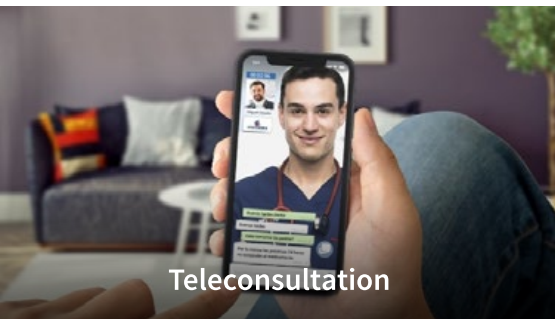
Home Medical Consultation



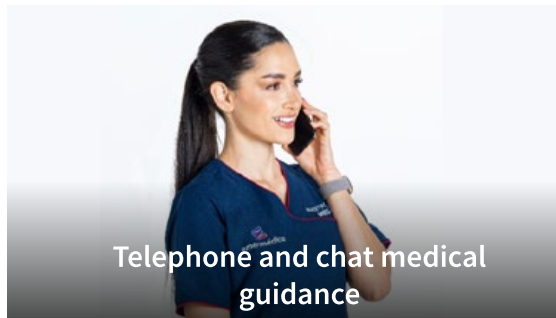
Urgent care and
Medical emergencies



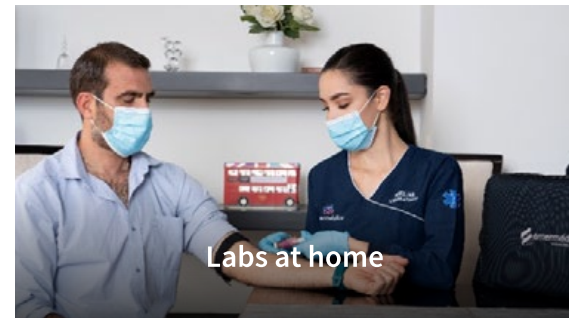
Medical assisted transfers,
to hospital centers.



Teleconsultation



Telephone and chat medical
guidance



Labs at home



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www.axacolpatria.co

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